

Virtuozzo

Virtuozzo Product Lifecycle Policy

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Virtuozzo is committed to providing high-quality, cost-effective solutions to our customers. Rapidly changing technologies influence the level, timing, and character of demand for particular product versions and components. All of this drives the need to introduce new products and services as well as to end support for older software versions.

To assist our customers in this regard, we provide a clear lifecycle and end-of-life (EOL) policy to assist in planning decisions around using and upgrading Server Virtualization products.

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Virtuozzo Hybrid Infrastructure Lifecycle

Milestones

Phase 1: Mainstream Support

Starts on the general availability date of the major release and lasts until general availability date of next major release. All support services are available during this phase.

Phase 2: Extended Support

Starts when Mainstream Support ceases and lasts for one year. When a product version reaches this phase, no further Updates, Patches or Hotfixes will be created for it (exceptions are possible on a case-by-case basis). If Virtuozzo determines that an issue is fixed in a mainstream version, you will be required to update to it.

Phase 3: Self-Service Support

Available over the course of a product's lifecycle and for seven years after the end of the Extended Support phase. It includes online Knowledge Base articles, FAQs, troubleshooting tools, and other resources to help customers resolve common issues.

Maintained Products

PRODUCTS	Release Date	Latest Update	Mainstream Support End Date	Extended Support End Date
Virtuozzo Hybrid Infrastructure 7.0	June 26, 2025	7.1.0-187, October 30, 2025	Next major release general availability date	Next major release general availability date + 1 year
Virtuozzo Hybrid Infrastructure 6.0	November 27, 2023	6.3.1-133, October 14, 2025	Next major release general availability date	Next major release general availability date + 1 year

Legacy Products

PRODUCT NAME	Lifecycle Stage			
	Version	General Availability	End of Maintenance	End of Life
Virtuozzo Hybrid Infrastructure	5.0	Feb 2022	Nov 2023	Nov 2024
Virtuozzo Hybrid Infrastructure	4.0	Oct 2020	Feb 2022	Feb 2023
Virtuozzo Hybrid Infrastructure	3.5	Jan 2020	Jan 2021	Jan 2022
Virtuozzo Hybrid Infrastructure	3.0	Jul 2019	Jul 2020	Jul 2021
Virtuozzo Hybrid Infrastructure	2.5	Jan 2019	Jan 2020	Jan 2021

Supported Versions

Virtuozzo will provide support only for the versions of the product specified in the product documentation or as specified at the time of purchase. Changes to supported versions will be announced in advance through notifications sent by email and as posted on the Virtuozzo website.

Virtuozzo products shipped with a Linux kernel get support if:

- Running the latest released update in user space.
- Running the latest or previous Linux kernel.